

PRODUCT WARRANTY

1. **DURATION:** Galiso provides a one-year warranty from date of purchase, to the original purchaser, for standard products, unless otherwise specified. For all spare parts purchases, Galiso provides a 90-day warranty unless otherwise specified. Soft goods such as our speed seals, and O-rings, which are subject to wear in the normal course of operation, are not covered under this warranty.
2. **COVERAGE:** Galiso manufactured equipment is warranted against defective materials or workmanship. THIS WARRANTY IS VOID IF:
 - A) THE EQUIPMENT HAS BEEN DAMAGED BY ACCIDENT OR UNREASONABLE USE, IMPROPER SERVICE/MAINTENANCE, IMPROPER INSTALLATION, ABNORMAL OPERATING CONDITIONS, NEGLIGENCE, REPAIR BY ANY PERSON NOT AUTHORIZED BY GALISO, INC. OR OTHER CAUSES NOT RELATED TO MATERIAL DEFECTS OR WORKMANSHIP.
 - B) THE SERIAL NUMBER HAS BEEN ALTERED OR DEFACED.
3. **PERFORMANCE:** Galiso reserves the right to make warranty determination only after inspecting the item at the Galiso manufacturing facility. If the warranty determination indicates that the defective item is covered under warranty, the item will be repaired or replaced with the same parts/items or parts/items of equivalent quality, at the option of Galiso. In the event of replacements, the replacement unit will continue under the original equipment warranty or carry a 90-day warranty, whichever is longer. No charge will be made for warranty repairs, and/or replacements. All freight charges to and from Galiso Inc. or a Galiso Inc. authorized repair facility, are the responsibility of the customer requesting warranty service.

If the warranty determination indicates that the item is **not** covered by warranty, a repair/replacement cost estimate will be submitted to the customer/purchaser for approval prior to initiating any repair work.

4. **CLAIMS:** In the case of equipment malfunction, notify Galiso (1-800-854-3789) and provide the Model Name, Model Number, Serial Number and a description of the problem. Return Authorization Number, shipping and/or service information will be provided on receipt of the required information.
5. **SERVICE EQUIPMENT:** Galiso attempts to make available, whenever possible, a limited amount of service equipment at a minimal use charge, plus freight expense, for those customers wishing to avoid downtime during repair of their equipment. Such items are available on a first come, first served basis and are billable at the specific service charge applying with a one-month minimum.
6. **MODEL CHANGES:** Galiso reserves the right to make changes in materials and specifications, without notice. Galiso may offer, for a stipulated fee, the opportunity to upgrade your equipment to the latest configuration.
7. **DISCLAIMERS:** Galiso provides technical data and assistance to aid customers in the selection and use of our products. There are no implied warranties of merchantability nor suitability for a particular purpose associated with the transmittal of technical data and/or customer assistance.

Galiso does not assume liability for any consequential, incidental, or special damages. Liability under this warranty is limited to repairing, or replacing Galiso equipment items returned to the factory or an authorized facility.

8. **COMPUTER AND NETWORK VIRUS PROTECTION:** Galiso Inc. equipment, which utilizes internet access, comes equipped with a subscription to virus protection software. It is the responsibility of the equipment owner to maintain this virus protection subscription or other virus protection at their cost. Current virus subscriptions are mandatory to maintain the benefits of this warranty. Galiso does not assume liability for any or all damages related to or are the result of internet or network failure or malware or computer viruses or any other type of internet or network malfunction or attack.